**ALLAMA IQBAL OPEN UNIVERSITY, ISLAMABAD**

**(Department Library & Information Sciences)**

**WARNING**

1. **PLAGIARISM OR HIRING OF GHOST WRITER(S) FOR SOLVING THE ASSIGNMENT(S) WILL DEBAR THE STUDENT FROM AWARD OF DEGREE/CERTIFICATE, IF FOUND AT ANY STAGE.**
2. **SUBMITTING ASSIGNMENTS BORROWED OR STOLEN FROM OTHER(S) AS ONE’S OWN WILL BE PENALIZED AS DEFINED IN “AIOU PLAGIARISM POLICY”.**

**Course: Knowledge Management (9223) Semester: Spring, 2025**

**Level: BS-LIS**

## Please read the following instructions for writing your assignments. (AD, BS, B. Ed, MA/MSc, MEd) (ODL Mode).

1. All questions are compulsory and carry equal marks but within a question the marks are distributed according to its requirements.

2. Read the question carefully and then answer it according to the requirements of the questions.

3. Avoid irrelevant discussion/information and reproducing from books, study guide or allied material.

4. Handwritten scanned assignments are not acceptable.

5. Upload your typed (in Word or PDF format) assignments on or before the due date.

6. Your own analysis and synthesis will be appreciated.

7. Late assignments can’t be uploaded at LMS.

8. The students who attempt their assignments in Urdu/Arabic may upload a scanned copy of their handwritten assignments (in PDF format) on University LMS. The size of the file should not exceed 5MB.

**Note 1:** Use your own words while working on your assignment. In case of quoting any fact or statement from any source, always remember to provide full reference of the source according to “APA” style manual 6th edition.

**Note 2:** Students at this level are expected to use multiple sources in solving this assignment. All questions carry equal marks.

**Total Marks: 100 Pass Marks: 50**

**ASSIGNMENT NO. 1**

**(Units 1–5)**

Q1. Define and explain knowledge and knowledge management. What are the key knowledge management processes?How does knowledge management support libraries to offer innovative services? Discuss with examples. (20)

Q2. Define and explain organization learning. Discuss the importance of organization learning. How does learning organization impact on individual and organizational performance? Discuss with examples. (20)

Q3. Define and explain the knowledge economy. How can knowledge management in business organizations affect organization performance? Discuss with examples. (20)

Q4. Define knowledge sharing and knowledge hoarding. Discuss barriers to knowledge sharing through social technologies among Pakistani university librarians. (20)

Q5. Define and explain the community of practice. Does the community of practice support information and knowledge sharing among individuals? If yes, how? How online communities of practice is useful from the Pakistani universities’ perspective? (20)

**Total Marks: 100 Pass Marks: 50**

**ASSIGNMENT NO. 2**

**(Units 6–9)**

Q1. Define and explain knowledge representation. Is knowledge representation an interdisciplinary concept, if yes how? Discuss the challenges associated with knowledge representation in libraries. (20)

Q2. Define and explain knowledge management systems. What are the advantages and disadvantages of open-source and commercial content management systems? Discuss in detail. (20)

Q3. Define and explain knowledge taxonomy and knowledge ontology. Discuss types of knowledge ontologies in detail. What are the benefits of using taxonomies and ontologies to organize digital resources in libraries? (20)

Q4. Define and explain informatics. To what extent Pakistani higher education institutes are leveraging information technology to manage knowledge resources? (20)

Q5. What are the key benefits of knowledge management in Pakistani higher education institutes? Discuss in detail the challenges to managing knowledge assets in Pakistani universities. (20)